



Certified Professional Patient Navigator

Renewing Your Certification

Certified Professional Patient Navigators (CPPN) must renew their credentials each year in order to continue using the CPPN designation. Annual renewal must occur by February first and include a continuing education report for the previous year. The renewal process is available at <http://patient-institute.org/certification>.

CPPN designees must:

- Adhere to the Patient Navigator Code of Ethics.
- Complete 15 (fifteen) clock hours of continuing education each 12-month period of certification.
- Continuing education must be germane to the following competency areas:
 1. Healthcare System Knowledge
 2. Communications Skills
 3. Clinical Terminology/Assessment/Treatment
 4. Interprofessional Collaboration and Team Work
 5. Legal and Ethical issues in Helping Professions
 6. Cultural Issues and Social Determinants of Health
 7. Community Resource Identification & Use
 8. Healthcare Information Technology Use
 9. Research and Program Evaluation
- Sign and return a statement attesting to completion of the required continuing education and continued adherence to the Patient Navigator Code of Ethics to PCERI with all fees due prior to the annual certification expiration date. February 1 is the annual due date for the previous year.
- Provide documentation of continuing education activities when requested.

IMPORTANT: If PCERI does not receive a signed recertification attestation and payment by the expiration date, the CPPN credential will expire.