



Patient Navigation - Case Study Outline

Title of Case Study:	
Primary Author and Contact Information:	
Complexity – How would you rate the complexity of this case? <input type="checkbox"/> Simple Case <input type="checkbox"/> Moderate Case <input type="checkbox"/> Complex Case	Navigator Type <input type="checkbox"/> Case Manager <input type="checkbox"/> Nurse Navigator <input type="checkbox"/> Lay Navigator <input type="checkbox"/> Community Health Worker <input type="checkbox"/> Other _____
INTRODUCTION and Literature Review: <i>Why is this case important? If any, what does the research say about this particular topic? (less than 150 words) List references in the last section below.</i>	
METHOD: <i>Give the background for this case study- who, where, when, and how. Include any relevant background elements. (less than 150 words)</i>	
CONTENT: <i>Tell the story – what, why, and how? (less than 500 words)</i>	
Conclusions: <i>What lessons could people learn from this case? What, if anything, might have been done differently?(less than 200 words)</i>	
References (supportive evidence): <i>List here, in APA format, any source mentioned.</i>	
**Note to Author: <i>If your outline is accepted for presentation, Institute staff will review/assist with case study development prior to presentation. By submitting, you agree that this case can be used and archived by the Institute.</i>	



Patient Navigation - Case Study Outline

Title of Case Study: <i>EXAMPLE</i> = Patient Navigation: Solving Unknowns by Nonclinical Navigators	
Primary Author and Contact Information: Brian Daly, bedaly@patient-institute.org , 270-883-2775	
Complexity – How would you rate the complexity of this case? <input checked="" type="checkbox"/> <i>Simple Case</i> <input type="checkbox"/> <i>Moderate Case</i> <input type="checkbox"/> <i>Complex Case</i>	Navigator Type <input type="checkbox"/> <i>Case Manager</i> <input type="checkbox"/> <i>Nurse Navigator</i> <input checked="" type="checkbox"/> <i>Lay Navigator</i> <input type="checkbox"/> <i>Community Health Worker</i> <input type="checkbox"/> <i>Other</i> _____
INTRODUCTION and Literature Review: Why is this case important? If any, what does the research say about this particular topic? (less than 150 words) List references in the last section below. Often we see evidence that patient navigation has a very positive outcome for a patient (Freeman et al 1995, Donaldson et al 2013). What is not so clear is who should be given the title of “patient navigator.” Standards for who is a patient navigator are minimally established. This case provides evidence that effective navigation requires problem solving and good relationships.	
METHOD: Give the background for this case study- who, where, when, and how. Include any relevant background elements. (less than 150 words) A navigator was called to assist a 70 year old male in South Georgia in the summer of 2012 who had been diagnosed with a brain tumor and was on home rest prior to surgery the next week. The navigator met the patient at the hospital three days before the event.	
CONTENT: Tell the story – what, why, and how? (less than 500 words) The patient was confused about why he was being prevented from doing his normal chores around his home. His navigator was called by his wife to help deal with his confusion and to assist in finding transportation resources.....-----the story goes here -----	
Conclusions: What lessons could people learn from this case? What, if anything, might have been done differently?(less than 200 words) The navigator recognized that the patient’s rapid decline was not the usual pattern found in a brain tumor. Although not a clinician, the navigator knew the patient from 3 days before. The physician was contacted and the patient immediately transported for emergency care for what was subsequently diagnosed as an infection. Knowing patients makes a difference.	
References (supportive evidence): List in APA format any source mentioned. Freeman HP, Muth BJ, Kerner JF. Expanding access to cancer screening and clinical follow-up among the medically underserved. <i>Cancer Pract</i> 1995 January; 19-30. Donaldson , EA, Holtgrave DR, Duffin RA, Feltner F, Funderburk W, Freeman HP. An Economic Evaluation of Patient Navigation. John Hopkins University Manuscript, 2013.	