



Patient Navigation Professional Course (PNPC)

Ten Lessons - \$1000 or \$150 per Lesson

Description: This is a complete course for preparation as a nurse or lay patient navigation professional.

CORE: PNPC (five lessons)

- PN 110: Overview of the U.S. Healthcare System
- PN 300: Basic Healthcare Communications Skills
- PN 310: Professional & Team Communications
- PN 120: Digital Health Navigation
- PN 140: Basics of Healthcare Finance

ELECTIVES: PNPC Navigator (Select any five*)

- PN 150: Public Health – Local, State, National Resources
- PN 160: The Older Adult and Long-Term Care
- PN 180: Emotional Intelligence Fundamentals
- PN 190: U.S. Healthcare Workforce
- PN 195: National Navigation Resources
- *PN 200: Clinical Patient Navigation
- *PN 210: Patient Education & Community Based Systems of Care
- *PN 230: Chronic Disease and Medical Terminology

***Starred lessons are required for lay patient navigators.**

Objectives:

At the completion of this course, the student will have a good understanding of the scope of practice, duties, and responsibilities of patient navigation professionals. He/she will have the knowledge to participate in patient-centered care as a nurse or lay patient navigator.

The online sessions include interactions with patient navigation qualified instructors, videos, slides, readings, and quizzes. To complete this course, the student must have an overall score of 70 percent on assignments, quizzes, and instructor interactions. A certificate is awarded for successful completion but is not a requirement for the Certified Professional Patient Navigator (CPPN) designation. There are additional requirements for that designation.

Textbooks are available for purchase or rental. ISBN numbers are included to ensure you have the right book/edition.

Navigating the US Health Care System. Niles, Nancy J., 2018. ISBN: 9781284108163, market cost: \$50-\$80.

Patient Education: A Practical Approach. Muma, Richard D. and Lyons, Barbara A., 2012. ISBN: 978144963088, market cost: \$50 - \$100.

Medical Terminology- An Illustrated Guide. Cohen & Jones -- ISBN-13: 978-1975136376, market cost: \$62 - \$75.

Communication Skills for the Healthcare Professional, 2nd edition, Laurie Kelly McCorry, Ph.D. & Jeff Mason, MFA, ISBN: 9781284224870

A combined online two-book patient navigation library from Jossey-Bass Publishing with additional resources is under development.